



25<sup>th</sup> June 2009

## **CUSTOMER NOTICE**

### **BTC INTERNET - LONDON LINK FAILURE**

Botswana Telecommunications Corporation would like to inform its valuable customers that we are currently experiencing problems with our Internet link to London. The failure occurred at 1210hrs this afternoon. Rest assured that BTC engineers together with their BT counterparts are working to ensure that the problem is resolved in the shortest possible time.

Traffic has been re-routed to alternative links and some customers may experience an actual decline in the quality of service at certain times during the course of the day.

BTC regrets any inconveniences caused, and would like to thank our valued customers for their patience whilst the troubleshooting is being done.

For further information contact:

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